

# Samsung GALAXY MEGA™

## QUICK REFERENCE MANUAL



# SAMSUNG

# My Carrier

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This guide provides you with the information you need to get started. For more information and additional support, please visit [www.metropcs.com](http://www.metropcs.com) where you can:

- Register via the **Manage & Pay** tab to check your minutes, pay your bill, upgrade your phone, and change your rate plan.
- Get support for your device via the **Support** option.
- Review your device's User Manual and troubleshooting FAQs.
- View the latest troubleshooting solutions in the Support Forums or ask a question of your own.

**NOTE:** Devices and software are constantly evolving—the screen images and icons you see here are for reference only.

**NOTE:** This device should only be used with firmware versions that have been approved for use by MetroPCS and the device manufacturer. If unauthorized firmware is placed on the device it will not function.

# Device Functions

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\*Menu and Back illuminates when navigating through the device.



**WARNING:** Please use only an approved charging accessory to charge your device. Improper handling of the charging port, as well as the use of an incompatible charger, may cause damage to your device and void the warranty.

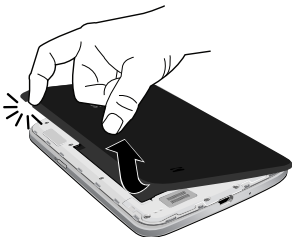


# Setting Up Your Device

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## Step 1. Remove the Back Cover

- Place your fingernail in the groove and firmly “pop” the cover off the device.



## Step 2. Install the SIM Card

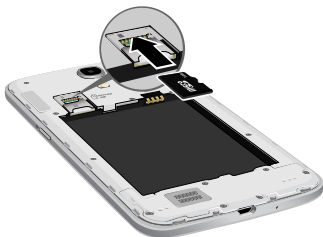
- Slide the SIM card into the SIM card slot until it “clicks” into place.



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### Step 3. Install the optional microSD card

- Slide the memory card into the card slot until it “clicks” into place.



### Step 4. Insert the Battery

- Insert the battery, making sure to align the gold contacts. Press down gently to secure the battery.



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## Step 5. Replace the Back Cover

- Position the battery cover over the battery compartment and press down firmly along the edges of the cover.



## Step 6. Charging the Phone

- Before turning on your phone, charge it fully. Be sure to use the charger that came with the device.



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## Turning Your Phone On and Off

1. To turn **ON**, press and hold the **Power/Lock** key.
2. To turn **OFF**, press and hold **Power/Lock** key and follow the prompts.

## Locking and Unlocking Screen

1. To **Lock**, press the **Power/Lock** key.
2. To **Unlock**, press the **Power/Lock** key then swipe your finger across the screen.

## Initial Device Configuration

1. Select a language and tap **Next** or tap **Accessibility** if you are visually impaired or hard of hearing.
2. Follow the on-screen instruction to complete the set up process.

**NOTE:** If you do not set up or log into your Gmail account during this process, you can later access Gmail from within the Applications page

# Calling Features

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## Making a Call

1. From the Home screen, tap  (**Phone**).
2. Enter the number you wish to call and tap  to place a call.
- If you make a mistake while dialing, tap  to clear the last digit. Touch and hold  to clear the entire sequence.

## Ending a Call

- From within an active call, tap  (**End Call**).

## Answering a Call

- At the incoming call screen, touch and slide  (**Answer**) in any direction to answer the call.

## Rejecting a Call

- At the incoming call screen, touch and slide  (**Reject**) in any direction to route the call to your voicemail system.

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## Set Up Voicemail

1. From the Home screen, tap  (**Phone**) and then touch and hold  until the device dials your voicemail.
2. Follow the prompts in the new user tutorial to set up your mail box.

## Access Voicemail

1. From the Home screen, tap  (**Phone**) and then touch and hold . After connection, you will hear your voice greeting.
2. When connected, follow the voice prompts from your voicemail center.

**NOTE:** Your voice mailbox is not password protected until you create a password by following the setup tutorial.

# Contacts

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## Creating a New Contact

1. From the Home screen, tap  (**Phone**).
2. Enter a phone number using the on-screen dialpad.
3. Tap **Add to contacts** → **Create contact** or select the Contact entry from the on-screen list.
4. Tap a destination type (**Phone**, **SIM**, **Samsung account**, **Microsoft Exchange ActiveSync**, or **Google**) (depending on where you want to save the new contact information).
5. Enter the desired information into the appropriate fields.
6. Tap **Save** to store the new entry.

## Deleting an Existing Contact

1. From the Home screen, tap  (**Apps**) →  (**Contacts**).
2. Touch and hold a contact name from the list and select **Delete** → **OK**.

# Connections

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## Connecting to Bluetooth

1. From the main **Settings** page, tap the **Connections** tab → **Bluetooth**.
2. In a single motion touch and slide the **Bluetooth** slider to the right to turn it on ().
3. Tap **Scan**. Review the list of discovered in-range Bluetooth® devices.
4. Tap a device from the list to initiate pairing.
5. Enter the passkey/PIN code, if needed, and tap **OK**.
6. The external device will then have to also accept the connection and enter your device's PIN code. Once successfully paired to an external device,  appears within the Status area.

## Connecting to Wi-Fi

1. From the Home screen, tap  (**Menu**) → **Settings** → **Connections** tab → **Wi-Fi**.
2. In a single motion touch and slide the **Wi-Fi** slider to the right to turn it on ().
3. Tap **Scan** to display a list of Wi-Fi networks in-range.
4. Tap a network to connect and enter the password if prompted. When connected you will see  in the status bar.



# Messaging

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## Create and Send a Message

1. From the Home screen, tap  (**Messaging**) →  (**Compose**).

2. Enter either the recipient's phone number or e-mail address.

**NOTE:** If adding a recipient from among Logs, Contacts, or Group, tap the contact to place a checkmark alongside the entry and tap Done. The contact will be placed in the recipient field.

3. Tap the **Enter message** field and use the on-screen keypad to enter a message.
4. Add more recipients by tapping the recipient field.
5. Tap  (**Attach**) to insert various file types to your message (such as images, videos, or audio).
6. Select the file and complete the on-screen instructions to insert it to the current message.
7. Review your message and tap **Send**.

# Apps & More

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## Installing Apps

More than hundreds of thousands of apps available to download from Google Play™.

1. From the Home screen, tap  (**Play Store**).
2. If prompted, follow the on-screen prompts to add an existing Google account.

## Setting Up Your Email Accounts

Check email on the go with popular Internet-based email accounts, including Yahoo!® Mail, Gmail®, etc..

1. From the Home screen, tap  (**Apps**) →  (**Email**).
2. Enter your email address and password into the appropriate fields and tap **Next**.
3. At the Account options screen, select the frequency which the device should check for new email on the server and tap **Next**.
4. At the Set up email screen, name the account and enter a screen name to identify yourself on this account.
5. Tap **Done** to store the new account.

**NOTE:** Record your email account information. Please keep this document in a safe place.

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## Internet

Take the Internet on the go. You can reach the latest news, get the weather and follow your stocks.

- From the Home screen, tap  (**Apps**) →  (**Internet**).

### To enter a URL:

You can access a website quickly by entering the URL. Websites are optimized for viewing on your device.

- From the homepage tap the URL field at the top of the screen, enter the URL and tap .

### To add a new window:

1. From your browser window, tap  (**Window**) →  (**New window**). A new browser window displays.

**NOTE:** The number of currently open windows is displayed at the top of the Windows screen.

2. Scroll across the screen to view the currently active windows and tap an entry to launch the selected Internet window.

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## Multi Window

Run multiple applications on the current screen at the same time.

**NOTE:** Only applications found within the Multi window panel can be active atop another current application on the screen.

1. To display the Multi window tab, press and hold the  (**Back key**).
2. The  (**Multi window tab**) appears on the left side of the screen.
3. Tap the tab to open the application panel.
4. To hide the Multi window tab. Press and hold the  (**Back key**).

**NOTE:** Multi window functionality is deactivated as a default setting. Users can activated Multi window by pulling down the Notification bar and then clicking on Multi window button.

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## Camera

This device gives you the magic of professional digital photography. With stunning photographic output and a range of exceptionally rich professional shooting modes, editing features and various apps. Going pro has never been this easy or this fun.

1. From the Home screen, tap  (**Camera**).
2. Using the device's main display screen as a viewfinder, adjust the image by aiming the camera at the subject.
3. If desired, before taking the photo, use the left area of the screen to access various camera options and settings. You can also tap the screen to move the focus to a desired area of interest.
4. Press  (**Camera** key) until the shutter sounds.

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## Mobile Hotspot

This feature allows you to turn your device into a Wi-Fi hotspot. The feature works best when used in conjunction with 4G and 4G LTE data services (although 3G service can also be used).

### Initial Hotspot activation:

1. From the Home screen, tap  (**Menu**) → **Settings** → **Connections** tab → **More networks** → **Tethering and Mobile Hotspot**.
2. In a single motion touch and slide the **Mobile Hotspot** slider to the right to turn it on ().
3. Edit the **Network SSID** field and then create a new Network SSID name.
4. Enable the **Broadcast network name (SSID)** field if you would like to broadcast your SSID name to nearby devices.
5. Verify the Security field is set to **WPA2 PSK**.
6. Enter a new password, write it down and tap **Save** to store the new settings.
7. Confirm the Mobile Hotspot active icon  appears at the top of the screen.

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## Wi-Fi Calling

Wi-Fi Calling can improve your coverage and allows you to make phone calls over an available Wi-Fi network.

**NOTE:** Unless your rate plan provides otherwise, Wi-Fi Calling minutes count the same as cellular calling minutes on your bill.

### To register Wi-Fi Calling:

1. Ensure the Wi-Fi connected icon  appears in the status bar.
2. If  (**Missing 911 Address**) displays in the Status Bar, follow these steps to provide 911 an address for emergency situations:
  - Log into your account online or use  (**myMetro**).
  - Edit the E911 Address information.
  - Enter your emergency location information and complete the online registration.
3. Tap the **Wi-Fi Calling** slider to toggle off the feature, tap it again to reactivate and re-register your device with the network.
4. Confirm  (**Wi-Fi Calling Ready**) displays in the Status Bar.

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